



Short description of the national case study

Country: Slovenia

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Proposed title of the national case study:
Nurse Health Consultant In Health Care Centre Novo mesto

Short description of the national case study (max 1500 characters)

Our project is called Nurse Health Consultant (NHC) in Health Care Centre Novo mesto (HCC NM). Project is based on last year's project in cooperation with HCC NM and their director. Starting point of the project is theoretical research about jobs similar to what we are trying to implement in our HCC NM on primary level of Health Care. Research we did consisted of interviews with doctor, five nurses, social worker, director and two front-desk employees. Survey was conducted among users of HCC NM on three different locations. We made all this work so our project would be fact-supported. Our main goal is implementation of NHC in HCC NM. Gathered information from interviews provided us with NHC's profile that consists of job tasks, potential users, communication channel, additional education and knowledge, personal characteristic, networking, time that she/he would dedicate to users, required education and work experiences and barriers he/she may face. Survey gave us information about how users seek for information, who they seek them from and in what way are they accessing required information.

From all gathered information we managed to draw conclusions in a form of suggestions for implementation of NHC in HCC NM.